

8. Office hours of the Regulatory Authority

8.1 The offices of the Regulatory Authority are open to the public every 08h00 to 16h30 from Monday to Friday, excluding any public holiday.

8.2 Despite rule 8.1, in exceptional circumstances the Regulatory Authority may -

8.2.1 close to the public if the Regulatory Authority considers it necessary to do so in the interests of safety, security, inability to properly perform its functions or other appropriate reason; or

8.2.2 accept documents on any day and at any time.

9. Costs

The Regulatory Authority shall not be liable for any costs incurred by an applicant or any other person, whether directly or indirectly, in relation to any application submitted to the Regulatory Authority in terms of these rules.

10. Title and commencement of rules

These rules shall be called the Rules in respect of the Transfer of Social Housing Stock or Rights and the Disposal of Social Housing Stock, 2014, and shall come into operation on the day of publishing in the Government Gazette.