

3.1.4 competent

having the qualification, knowledge, skills, attitudes and capabilities required to function successfully, effectively and efficiently in a given job

3.1.5 communication

the act or process of using words, sounds, signs, or behaviours to express or exchange information or to express your ideas, thoughts, feelings, etc., to someone else. : a message that is given to someone : a letter, telephone call, etc. communications : the ways of sending information to people by using technology.

3.1.6 communication barriers

obstacles in a workplace that prevent effective exchange of ideas or thoughts. Such barriers include, Status differences, gender differences, cultural differences, prejudices, the organizational environment and linguistic barriers

3.1.7 degraded mode

any deviation from the primary mode of train movement on a portion of the network, including the condition of the rolling stock and railway infrastructure elements, which impact on service capacity, but which are still safe

3.1.8 digital Migration

migrating services from analogue to digital technology

3.1.9 emergency

serious, unexpected and potentially dangerous situation that requires immediate action

3.1.10 handshaking

exchange of information between an individual, group or device (or any combination of these) such that the sender and receiver(s) are in agreement that the information received is identical to that sent and that the interpretation of the information by the receiver(s) is the same as that intended by the sender