

8.5 confirmation of the applicant's track and trace abilities insofar as it confirms locational tracking ability and final delivery status and signatory;

8.6 confirmation of the applicant's delivery packages with a brief description of each package;

8.7 a brief description of the applicant's customs support capabilities, if any. The description should merely reference whether the applicant provides customs brokerage or clearance services for their customers shipments."

- 2.2.2.1.3. Fastway states that it would be in everyone's interest for there to be a clear outline in the new Regulations of ICASA's requirements of the content of a 'Business Profile'. This will provide certainty to Applicants as well as to the staff inside ICASA who are tasked with monitoring compliance with the application requirements.
- 2.2.2.1.4. Fastway submits that the contents of paragraphs 1,2,3 and 4 of Form A of the Draft Regulations should be used. In addition, the Fastway suggests that the Authority include:
- Number of years in business;
 - An approximate annual turnover: e.g.<R1mp.a;>R1m p.a;
 - The Applicant's customer complaints procedure;
 - A question on if an Applicant is part of a larger holding company or group and the identity thereof; and
 - A question on whether the Applicant has insurance cover available for the liability for the loss or damage of parcels.
- 2.2.2.1.5. Fastway is of the view that Applicants with a turnover below R1m p.a should be exempted from payment of the registration and annual fees in order to ensure the continued viability of small operators.