

- 11.6.1.4. *not* to purchase Value-Added Products (such as Maintenance Plans, Service Plans and Extended Warranties) when purchasing a Motor Vehicle.
- 11.6.1.5. purchase Value-Added Products from a licensed provider at any time after the purchase of the Motor Vehicle.
- 11.6.2. OEMs and independent/ 3<sup>rd</sup> party providers of Value-Added Products must adopt measures to promote competition and consumer choice in their offerings. Such measures can include, amongst others, offering Service and Maintenance Plans of varying durations of Service and Maintenance Plans;
- 11.6.3. OEMs and independent/ 3<sup>rd</sup> party providers must transfer a Maintenance Plan and/or a Service Plan to a replacement Motor Vehicle in the instance where the Motor Vehicle is written off by the Insurer. In instances where there is no replacement Motor Vehicle after a write-off or it is not feasible to transfer a Maintenance Plan and/or a Service Plan to a replacement Motor Vehicle, the consumer shall be afforded the right to cancel the Value-Added contract and/or receive a refund of the value of the balance of the product.
- 11.6.4. To promote transparency and allow for product comparisons by consumers at the point of sale of a Motor Vehicle, Approved Dealers are required to:
- 11.6.4.1. provide the consumer with complete disclosure of:
- a) the purchase price of the Motor Vehicle;
  - b) the purchase prices of Service and Maintenance Plans and other Value-Added Products.
- 11.6.4.2. disclose to consumers all information regarding the maintenance and repair of their Motor Vehicle, as well as the terms and conditions under which they are required and/or permitted to maintain and repair their Motor