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GENERAL NOTICES • ALGEMENE KENNISGEWINGS

INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA**GENERAL NOTICE 2534 OF 2022****INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA****ICASA CONDUCTS VIRTUAL PUBLIC HEARINGS IN RESPECT OF THE DRAFT END-USER AND SUBSCRIBER SERVICE CHARTER AMENDMENT REGULATIONS, 2022 ("Draft Regulations") PUBLISHED IN GOVERNMENT GAZETTE NO 46153**

1. The Independent Communications Authority of South Africa ("**the Authority**") hereby gives notice to all media, the public and interested stakeholders that it will be holding public hearings in respect of the Draft End-user and Subscriber Service Charter Amendment Regulations, 2022 ("**Draft Regulations**") as published on 31 March 2022 in the Government Gazette, No 46153.
2. The oral presentations are limited to the interested parties who submitted written comments.
3. However, members of the public are encouraged to participate by being permitted to raise questions, and/or submit comments.
4. The public hearings will be held virtually on MS Teams as follows:

Date : 6th and 7th of October 2022

Venue : Microsoft Teams ([Click here to join the meeting](#))

Meeting ID: 311 370 126 359; Passcode: Kq63Eg

Time : 09h00 A.M (SAST)

A handwritten signature in black ink, appearing to read 'Charles Lewis', written over a horizontal line.

Dr Charles Lewis

Acting Chairperson

Date: 20 / 9 / 2022



**INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA
SCHEDULE FOR THE PUBLIC HEARINGS IN RESPECT OF THE PROPOSED
DRAFT END-USER AND SUBSCRIBER SERVICE CHARTER AMENDMENT
REGULATIONS, 2022**

Date : 6th and 7th of October 2022

Venue : Microsoft Teams ([Click here to join the meeting](#))

Meeting ID: 311 370 126 359; Passcode: Kq63Eg

Time : 09h00 A.M (SAST)

Day 1

DATE	SUBMISSION	PUBLIC HEARING	TIME
THURSDAY, 6 October 2022			
Opening Remarks: Dr Charley Lewis			09:00-09:20
	1	Consumer Advisory Panel	Day 1 am 09:25-10:10
	2	MTN	Day 1 am 10:15-11:00
	3	ISPA	Day 1 am 11:10-11:55
LUNCH (1 hour)			
	4	Telkom	Day 1 pm 13:00-13:45
	5	Free Market Foundation	Day 1 pm 13:50-14:35
	6	Competition Commission	Day 1 pm 14:40-15:25

FRIDAY, 7 October 2022				
Opening Remarks: Dr Charley Lewis				09:00-09:20
	7	Cell C	Day 2 am	09:25-10:10
	8	ITNE	Day 2 am	10:15-11:00
	9	Vodacom	Day 2 am	11:10-11:55
LUNCH (1 hour)				
	4	John Alexander	Day 2 pm	13:00-13:45
	5	Malefetsane Tsolo	Day 2 pm	13:50-14:35
	6	John Brodrick	Day 2 pm	14:40-15:25
End of the Public Hearings				

